

FREQUENTLY ASKED QUESTIONS

How will I receive my child's Zoom call information?

The login information will be sent to the parents email 48 hours before the first class.

What if I have technical difficulty with my Zoom call?

Call the KCC office at 510-525-0292 and we will be available to help you get logged on for your class.

Can I register safely online?

We do not keep credit card information on our website; your transaction is secure with 128 bit encryption.

Can I register for a class after online registration has ended?

You can register for Block A classes up until the first week of classes after Sept. 13th you will need to call our office to register. Block B registration will remain open until Nov. 2nd.

What can I do if I sign up for the wrong class?

Please call the KCC office at 525-0292) and we will be happy to transfer you to the correct class.

Do parents need to be available to assist their child with the Zoom classes?

Some participants may need help in some of our classes like cooking, with hot items or cutting. If you know your child may need help stay close by. Most of the classes are made to run independent by the child.

What is KCC Federal Tax IDS childcare and flexible spending account reporting

KCCs Federal Tax ID # is 94-1491933

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